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## Custom Hardware Support Guide

## Is there a warranty for workstations purchased from Alignex?

- Yes, there is a 3-year onsite warranty.

## How is service obtained?

- First, verify the date of manufacture found on the serial number label. Warranty is 3 years from the date on the label. In our example, the warranty expired in October of 2016 (10/2016). Note: Service can still be obtained after expiration of warranty.
- The serial number will also be needed when contacting support. The serial number is typically located below the barcode.



- Service can be contacted at **866-668-2773**. This label should also be located on the workstation.

