

Deactivate License Guide



Over time computer hardware gets old, and as a result it needs to be replaced. Although new gear can be exciting, it comes with the hassle of transferring your software. When we change the hardware running SOLIDWORKS, be it a Client with a Stand-Alone License or a Server running the SolidNetWork License Manager, it will require us to Deactivate the serial number used for the installation.

Deactivating a Stand-Alone License (SOLIDWORKS Installed)

STEP 1: Open the latest version of SOLIDWORKS installed on your computer. This can be done using the **Desktop Shortcut** or the **Start Menu**.

STEP 2: Select the Help Menu then Deactivate Licenses.

S SOLIDWORKS File View Tools	Help 💉 🗅 • 🗁 • 🗐 • 🗁 - 🕼 • 🕼
	SOLIDWORKS Help
	SOLIDWORKS Tutorials
	API Help
	Search +
	Release Notes
	What's New
	Introducing SOLIDWORKS (pdf)
	Moving from 2D to 3D
	Use SOLIDWORKS Web Help
	Check for Updates
	Activate Licenses
	Deactivate Licenses
	Show Licenses
	My Products
	About SOLIDWORKS
	7



STEP 3: Choose **Select All** from the SOLIDWORKS Product Activation Window, verify the e-mail address is correct, and hit **Next**.

SOLIDWORKS Product Activation	×
Activate/Deactivate Your SOLIDWORKS Product	SW.
Deactivation You should only deactivate your license if you wish to upgrade your computer hardware or move your software to another computer. Pressing Next below will immediately deactivate the software on this computer so that you can subsequently activate it on the upgraded or alternate computer. Product: SOLIDWORKS Simulation SOLIDWORKS Inspection SOLIDWORKS Inspection SOLIDWORKS MBD How would you like to deactivate? Automatically over the Internet (recommended) Manually via e-mail 	
Contact Information (Required) E-mail:	
<u>A</u> bout < <u>B</u> ack <u>N</u> ext > Cancel	Help



STEP 4: Upon successful completion, a window should appear stating the **Deactivation Succeeded**. Select **Finish**.

SOLIDWORKS Product Ac	Result				×
		tivation succeed	ed.		
	Product	Activatio	on Expires	Maintena	nce Expires
35 SOLIDWORKS	•			_	Refresh
	Join the SOLIDWOR	KS Community	d. <u>Join r</u>	now!	
About		< Back Fin	sh	Cancel	Help



Deactivating a Network License on a SolidNetWork License Manager Server (SOLIDWORKS License Manager Installed)

STEP 1: Open the SolidNetWork License Manager. Browse the **Start Menu** into the **SOLIDWORKS folder** then **SOLIDWORKS Tools folder** and select **SolidNetwork License Manager**.



STEP 2: Select the Server Administration tab.

erver Administration License Usage	Server List License Borrowing License Order		
	License Information	License Server	
370	Beread	Stop	
- AL	Advanced Options	ViewLog	
35 SOLIDWORKS	Options		



STEP 3: Choose **Modify** to access the Deactivation.



STEP 4: Select **Move your product license(s) to a new/upgraded computer** and hit **Next**.

SOLIDWORKS Product Acti	vation	×
	SolidNetWork License Product Activation	
PAR AND	 Move your product license(s) to a new/upgraded computer 	
	C Activate/Reactivate your product license(s)	
BS SOLIDWORKS	○ Show activated product license information	
<u>A</u> bout	< Back Next > Cancel	Help



STEP 5: Verify that the listed **Serial Number(s)** and e-mail address are correct, then continue by clicking **Select All** and **Next**.

Activa	te/Transfer Your SolidWorks Product
	Activate To activate your SolidWorks product you must request a license key from SolidWorks. The Activation Wizard will help you collect the information necessary to activate your product.
	Serial#: Select All Deselect All
	How would you like to activate? Automatically over the Internet (recommended) Manually via e-mail
	Contact Information (Required) E-mail: Email Address



STEP 6: Upon successful completion, a window should appear stating the **Deactivation Succeeded**. Select **Finish**.

SOLIDWORKS Product Ac	Result Deac	tivation succeeded.	
	Currently activated p Product	roducts: Activation Expires	s Maintenance Expires
35 SOLID WORKS	<		> Refresh
	- Join the SOLIDWORK	S Community	Join now!
About		< Back Finish	Cancel Help



Deactivating a Stand-Alone License or Network License (SOLIDWORKS Product Uninstalled)

STEP 1: Log in to the **SOLIDWORKS Customer Portal**. (If a **Customer Portal Account** has not been created see our <u>Alignex Quick Guide to Creating a Customer Portal</u>)

STEP 2: Select Downloads and Updates from the main page after login.

Self-Service



My Support

- Knowledge Base
- Enhancement Requests
- My SRs (Service Requests)
- My SPRs (Bugs)
- My ERs (Enhancement Requests)
- Fixed SPR list
- API Support
- My Products
- Register My Products



Download

Downloads and Updates

- 3D Content Central
- SOLIDWORKS Visualize
- API examples
- Educator Resources and Curriculum
- PhotoView 360 Appearances



- References
- System Requirements
- Hardware and Graphics
- Registration and Activation
- Admin Guides
- Learning Resources
- Training
- CAD Admin Dashboard



- User Groups
- SolidWorks Express newsletter
- SolidWorks World
- Certification





STEP 3: Choose the **SW Activation Wizard** and save the file to the computer.

Downloads

Download new versions, service packs, and add-ins.

SOLIDWORKS	ONEPART	FREE C	AD TOOLS		
Product		Version	Service Pack	Edition	Posted
SOLIDWORKS Produc	:ts	2017	3.0	Win7/Win8.1/Win10 64-bit	04/25/2017
SOLIDWORKS Produc	ts	2017	2.0	Win7/Win8.1/Win10 64-bit	02/13/2017
SOLIDWORKS Produc	ts	2017	1.0	Win7/Win8.1/Win10 64-bit	12/05/2016
SOLIDWORKS Produc	ts	2017	0.0	Win7/Win8.1/Win10 64-bit	10/17/2016
Product		Version	Service Pack	Edition	Posted
SW Activation Wizard		2017	3.0	Win7/Win8.1/Win10 64-bit	04/25/2017



STEP 4: Select **Show in folder** to show the file in the save location.

Subscription Services Technical Support Downloads Installation FAQs Learning Resources Hardware & System Requirements	Launch Down SolidWorks 2017 Download Contacting download s	nloads ^{ids} ites. Please wait	
SOLIDWORKS Training SOLIDWORKS Certification			
Open Always open files of this W Show in folder Me Cancel	Print I Email	WHAT WE DO 3D CAD Product Data Management	OUR CUSTOMERS Customers Commercial Industries
🔍 swactwizard.exe 🗸			





STEP 5: Right-mouse click the file and choose **Run as Administrator**.

Name	^		Date modified	Туре	Size
🗐 swactwiz	ard.exe		3/10/2017 3:43 PM	Application	13,198 KB
	Open				
	💎 Run as administrator				
	Troub eshoot compatibility				
	Pin to Start				
	7-Zip	>			
	CRC SHA	>			
	Scan for security threats				
	Pin to taskbar				
	Restore previous versions				
	Send to	>			
	Cut				
	Сору				
	Create shortcut				
	Delete				
	Rename				
	Properties				

STEP 6: Choose Unzip.





STEP 7: Select OK twice.

W. 7. 6 K.F	~	Activati	on Wizard - InstallShield Wizard	\times
47 file(s) unzipped successfully	×	ى	Select the language for the installation from the choices below.	
ОК			English (United States) OK Cancel	~

STEP 8: Choose Next twice.

SOLIDWORKS 2017 Activatio	on Wizard - InstallShield Wizard Welcome to the InstallShield Wizard for	×
	SOLIDWORKS 2017 Activation Wizard	
BS SOLIDWORKS	The InstallShield(R) Wizard will install SOLIDWORKS 2017 Activation Wizard on your computer. To continue, dick Next.	
	WARNING: This program is protected by copyright law and international treaties.	
GU.		
	< <u>B</u> adk <u>N</u> ext > Cancel	



🛃 SOLIDW	ORKS 2017 Activation Wizard - InstallShield Wizard	×
Destinati	ion Folder	
Click Nex different	kt to install to this folder, or dick Change to install to a t folder.	S SOLID WORKS
	Install SOLIDWORKS 2017 Activation Wizard to: C:\Program Files\Common Files\SOLIDWORKS Shared\2017\Activation Wizard\	<u>C</u> hange
InstallShield -	< <u>B</u> ack <u>N</u> ext >	Cancel

STEP 9: Select Install.

🛃 SOLIDWORKS 2017 Activation Wizard - InstallShield Wizard	×
Ready to Install the Program	
The wizard is ready to begin installation.	
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.	
Click Install to begin the installation.	
Tenshillchield	
A Back Install Cancel	



STEP 10: Choose Finish.



Deactivate License Guide



STEP 11: From the **Start Menu > Recently added** Choose **SOLIDWORKS Activation Wizard**.

=	Recently added
	SOLIDWORKS Activation Wizard
	Snagit 13
	Snagit 13 Editor
	Expand ~
	Most used
	🧔 Google Chrome
	File Explorer
	SoftLINK Class Control Tutor Cons
	S Skype
	Softphone
	SOLIDWORKS 2017
	#
	3D Builder
8	7-Zip ~
ŝ	A
ථ	Acrobat Reader DC
	🚫 Alarms & Clock

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STEP 12: Select **Move your product license(s) to a new/upgraded computer** and hit **Next**.

SOLIDWORKS Product Acti	vation	×
	Product Activation What would you like to do ?	
PSP LKG	 Move your product license(s) to a new/upgraded computer 	
Image court te ay of Martin Aircroft	 Activate/Reactivate your product license(s) Show activated product license information 	
3S SOLID WORKS		
About	< Back Next > Cancel	Help



STEP 13: Choose **Select All** from the SOLIDWORKS Product Activation Window, verify the e-mail address is correct, and hit **Next**.

SOLIDWORKS Product Activation	×
Activate/Deactivate Your SOLIDWORKS Product	SW.
Deactivation You should only deactivate your license if you wish to upgrade your computer hardware or move your software to another computer. Pressing Next below will immediately deactivate the software on this computer so that you can subsequently activate it on the upgraded or alternate computer. Product: SOLIDWORKS Simulation soLIDWORKS inspection soLIDWORKS inspection soLIDWORKS MBD How would you like to deactivate? Deselect All Manually via e-mail Contact Information (Required) E-mail: [
<u>A</u> bout < <u>B</u> ack <u>N</u> ext > Cancel	Help



STEP 14: Upon successful completion, a window should appear stating the **Deactivation Succeeded**. Select **Finish**.

SOLIDWORKS Product Activ	Result Deactivation succeeded.		
	Currently activated	d products:	
	<	Activation expires	Pafrach
Z	-Join the SOLIDWC	ORKS Community answers. Stay connected. <u>Join</u>	now!
DS SOLIDWORKS			