



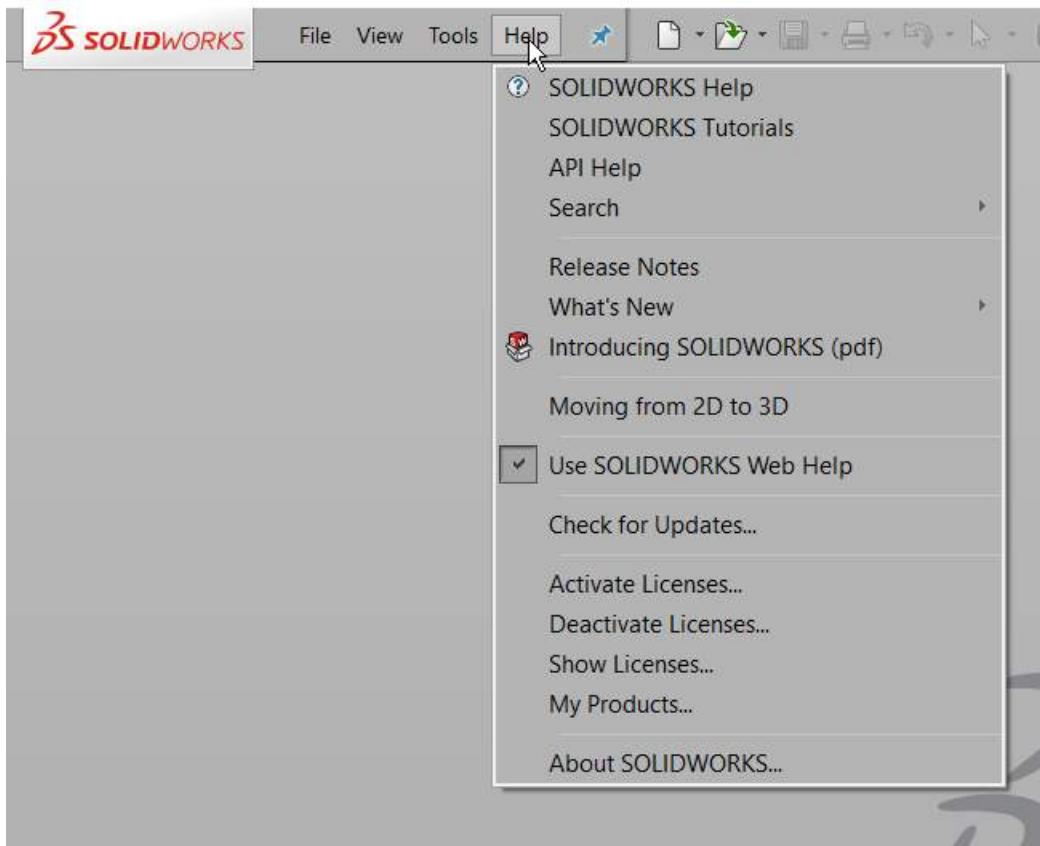
## Deactivate License Guide

Over time computer hardware gets old, and as a result it needs to be replaced. Although new gear can be exciting, it comes with the hassle of transferring your software. When we change the hardware running SOLIDWORKS, be it a Client with a Stand-Alone License or a Server running the SolidNetWork License Manager, it will require us to Deactivate the serial number used for the installation.

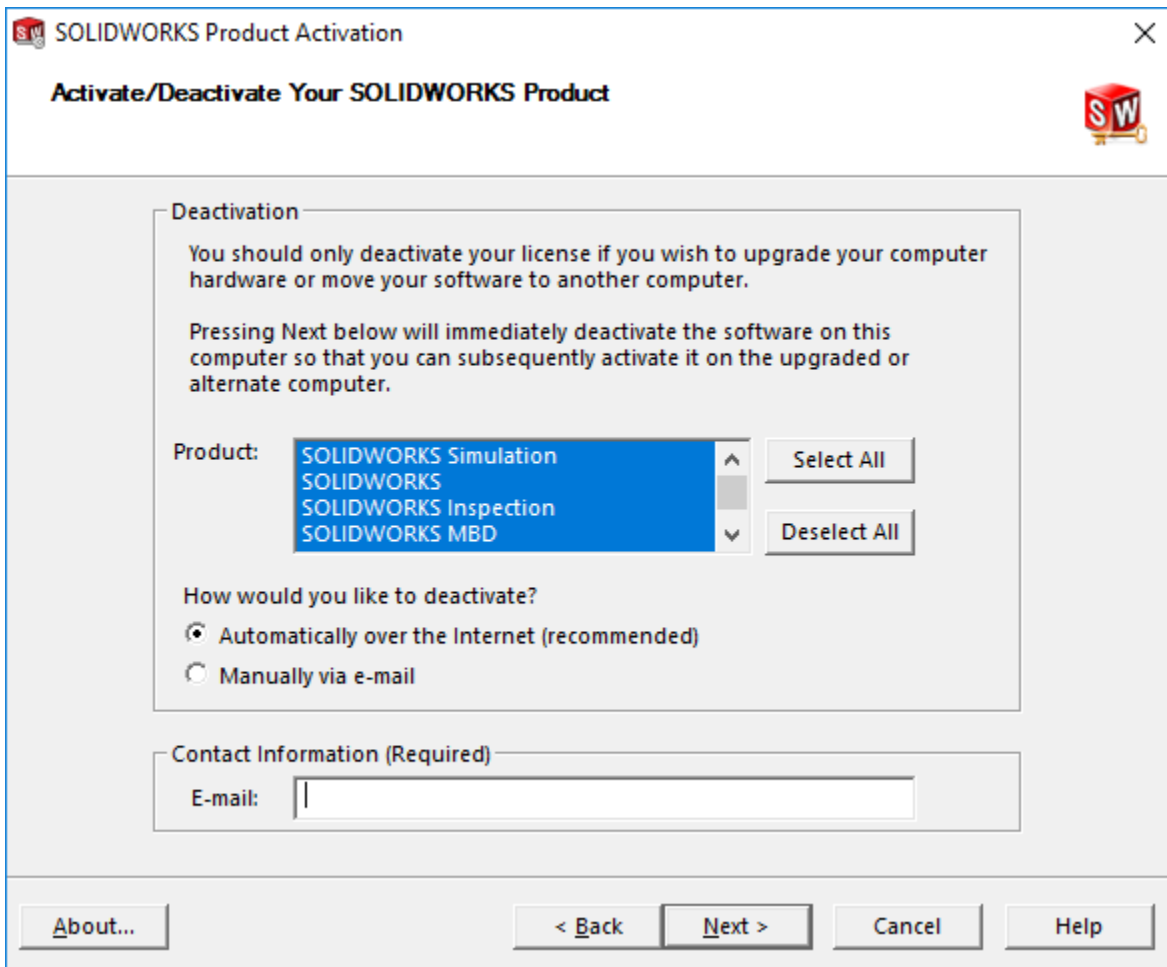
## Deactivating a Stand-Alone License (SOLIDWORKS Installed)

**STEP 1:** Open the latest version of SOLIDWORKS installed on your computer. This can be done using the Desktop Shortcut or the Start Menu.

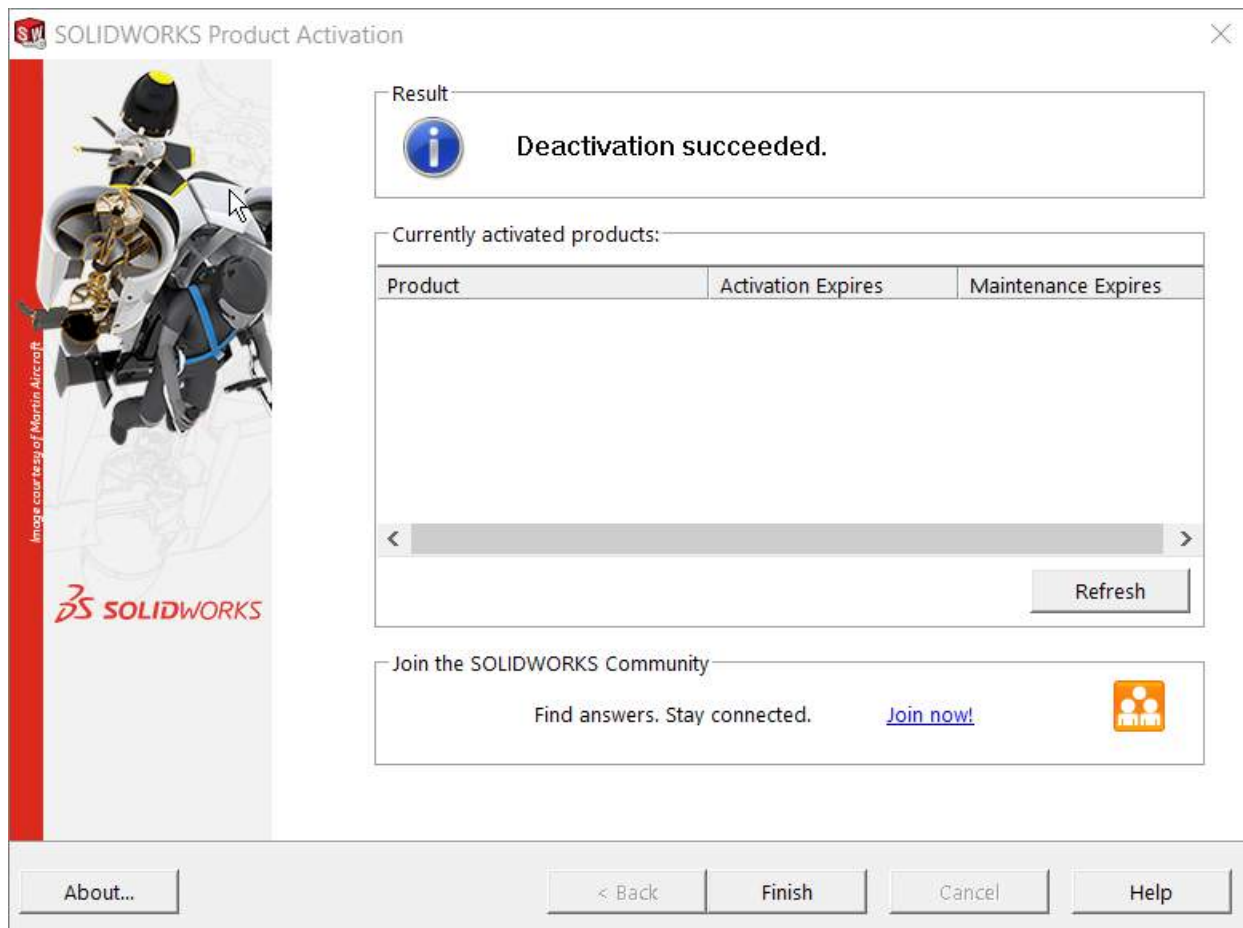
**STEP 2:** Select the Help Menu then Deactivate Licenses.



**STEP 3:** Choose **Select All** from the SOLIDWORKS Product Activation Window, verify the e-mail address is correct, and hit **Next**.



**STEP 4:** Upon successful completion, a window should appear stating the **Deactivation Succeeded**. Select **Finish**.



## Deactivating a Network License on a SolidNetWork License Manager Server (SOLIDWORKS License Manager Installed)

**STEP 1:** Open the SolidNetWork License Manager. Browse the **Start Menu** into the **SOLIDWORKS** folder then **SOLIDWORKS Tools** folder and select **SolidNetWork License Manager**.



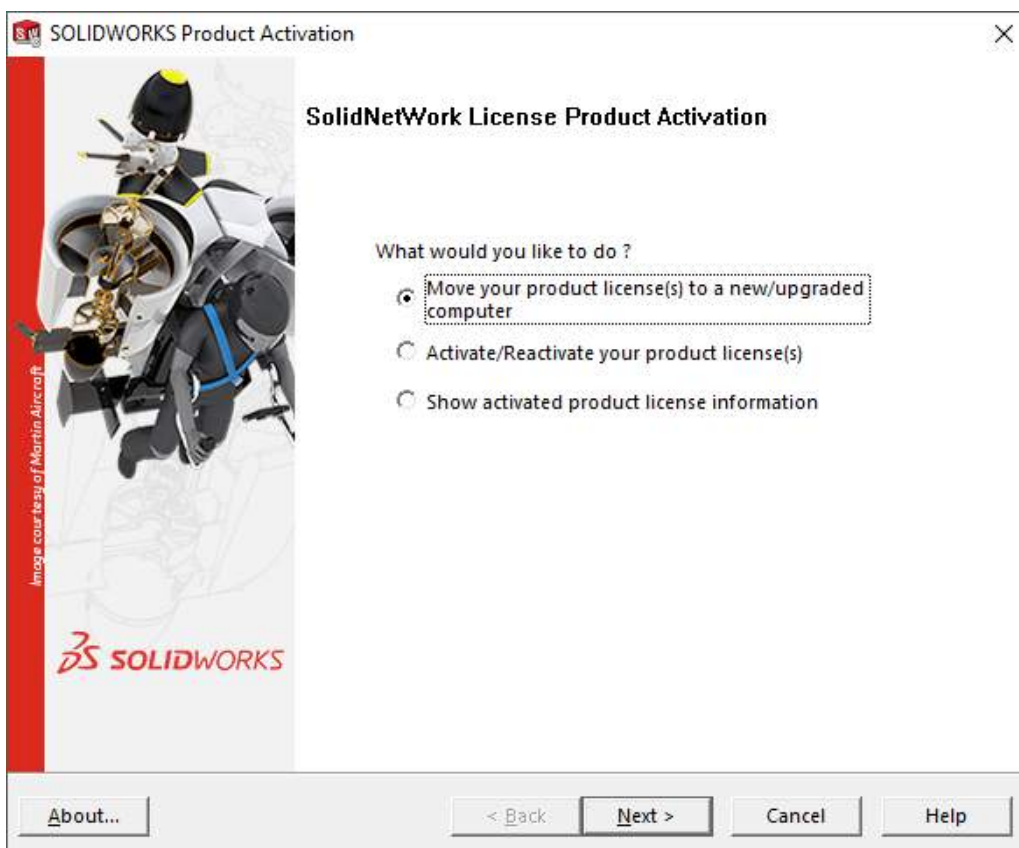
**STEP 2:** Select the **Server Administration** tab.



**STEP 3:** Choose **Modify** to access the Deactivation.



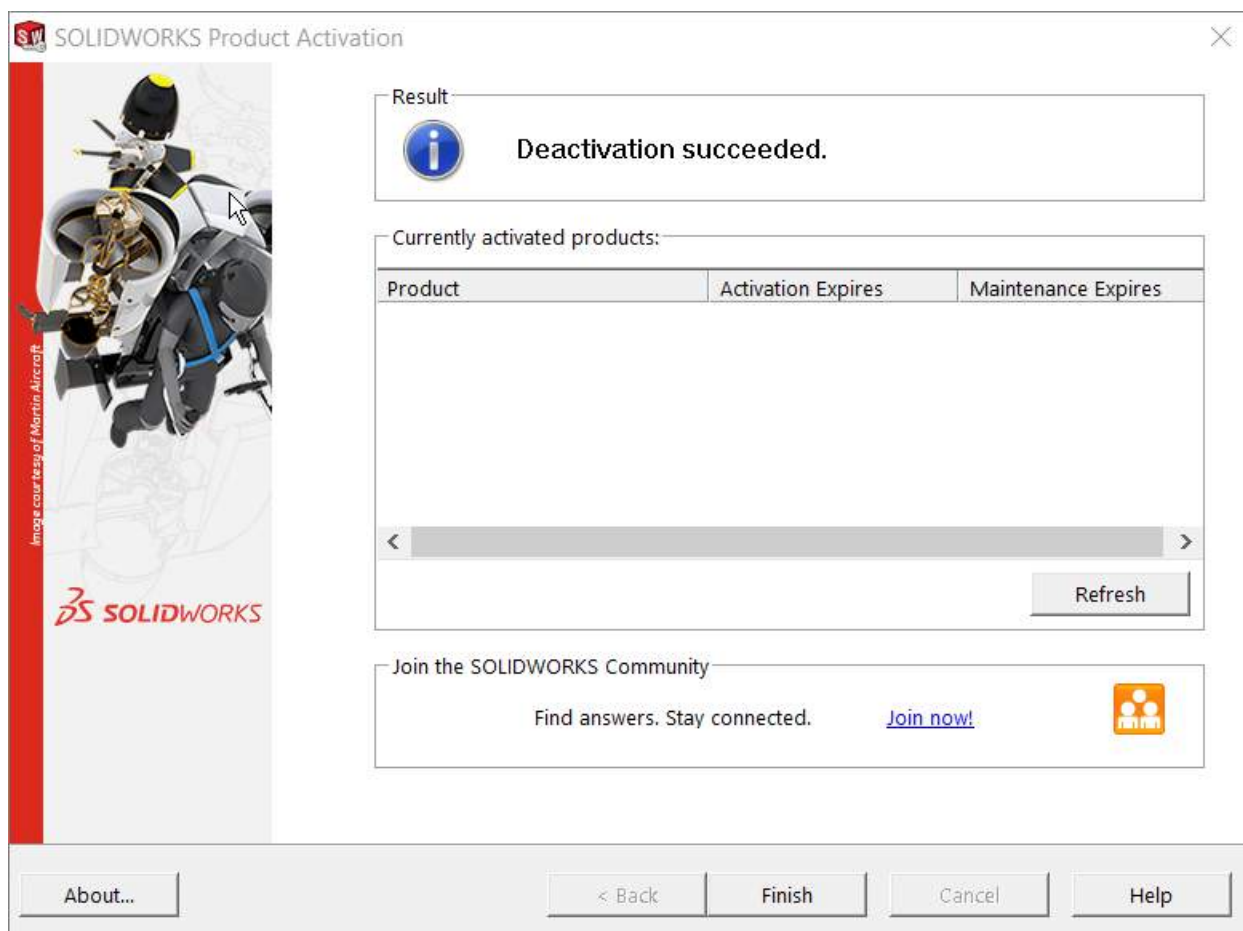
**STEP 4:** Select **Move your product license(s) to a new/upgraded computer** and hit **Next**.



**STEP 5:** Verify that the listed **Serial Number(s)** and e-mail address are correct, then continue by clicking **Select All** and **Next**.



**STEP 6:** Upon successful completion, a window should appear stating the **Deactivation Succeeded**. Select **Finish**.






## Deactivating a Stand-Alone License or Network License (SOLIDWORKS Product Uninstalled)

**STEP 1:** Log in to the **SOLIDWORKS Customer Portal**. (If a **Customer Portal Account** has not been created see our [Alignex Quick Guide to Creating a Customer Portal](#))


**STEP 2:** Select **Downloads and Updates** from the main page after login.

### Self-Service




#### My Support

- Knowledge Base
- Enhancement Requests
- My SRs (Service Requests)
- My SPRs (Bugs)
- My ERs (Enhancement Requests)
- Fixed SPR list
- API Support
- My Products
- Register My Products




#### References

- System Requirements
- Hardware and Graphics
- Registration and Activation
- Admin Guides
- Learning Resources
- Training
- CAD Admin Dashboard



#### Download

- **Downloads and Updates**
- 3D Content Central
- SOLIDWORKS Visualize
- API examples
- Educator Resources and Curriculum
- PhotoView 360 Appearances



#### Community

- Forums
- User Groups
- SolidWorks Express newsletter
- SolidWorks World
- Certification

**STEP 3:** Choose the **SW Activation Wizard** and save the file to the computer.

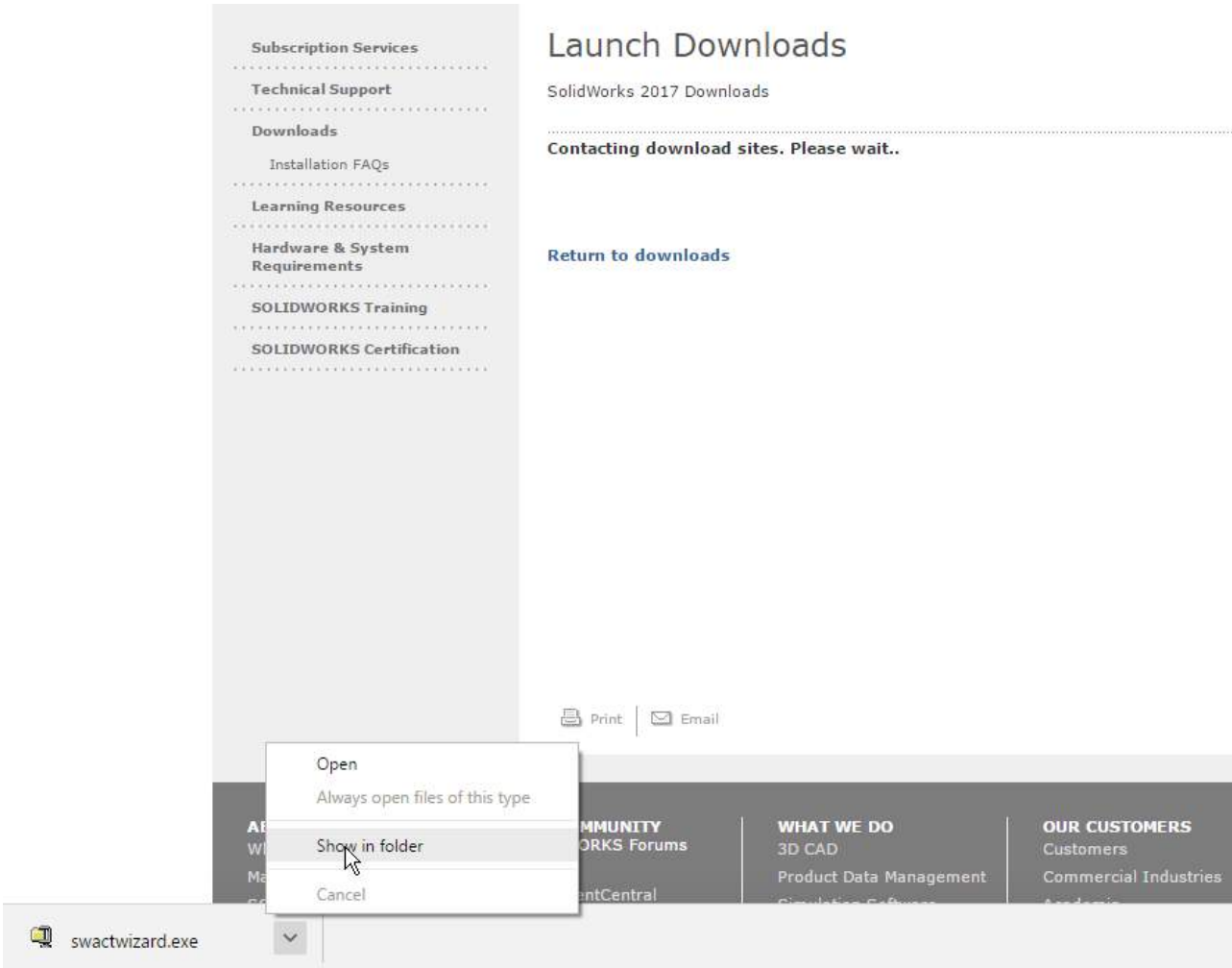
## Downloads

Download new versions, service packs, and add-ins.

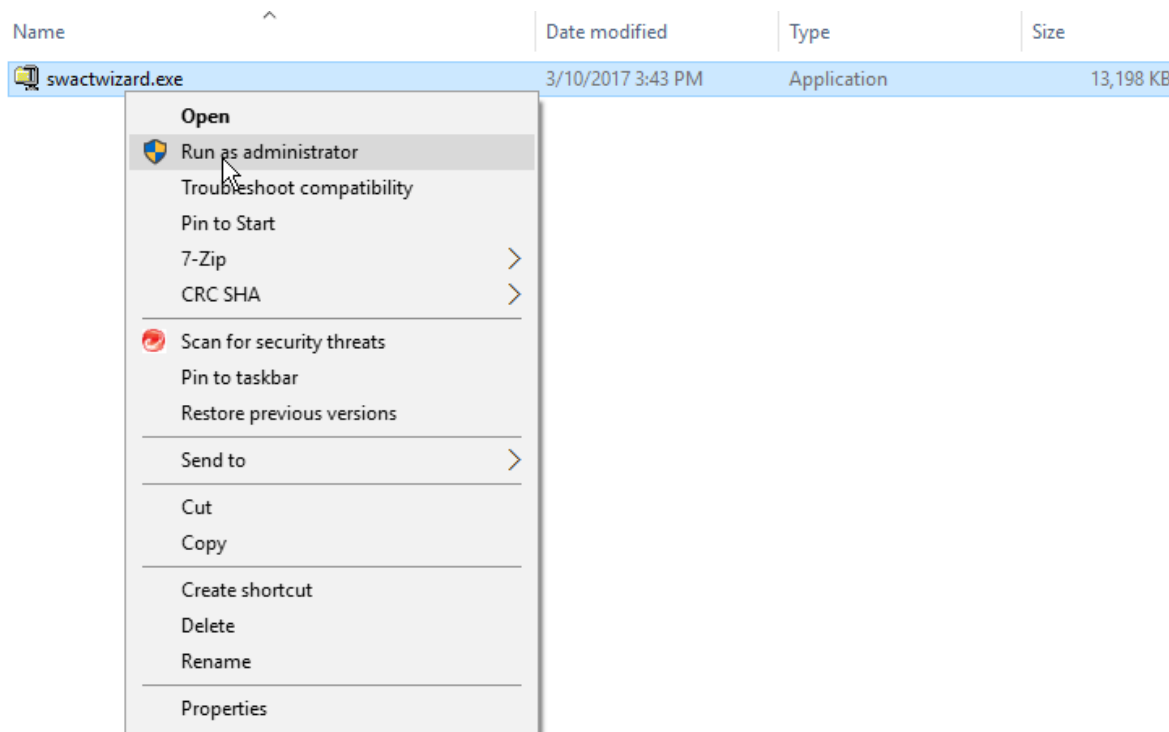
Select Version:

Product	Version	Service Pack	Edition	Posted
SOLIDWORKS Products	2017	3.0	Win7/Win8.1/Win10 64-bit	04/25/2017
SOLIDWORKS Products	2017	2.0	Win7/Win8.1/Win10 64-bit	02/13/2017
SOLIDWORKS Products	2017	1.0	Win7/Win8.1/Win10 64-bit	12/05/2016
SOLIDWORKS Products	2017	0.0	Win7/Win8.1/Win10 64-bit	10/17/2016
Product	Version	Service Pack	Edition	Posted
SW Activation Wizard	2017	3.0	Win7/Win8.1/Win10 64-bit	04/25/2017

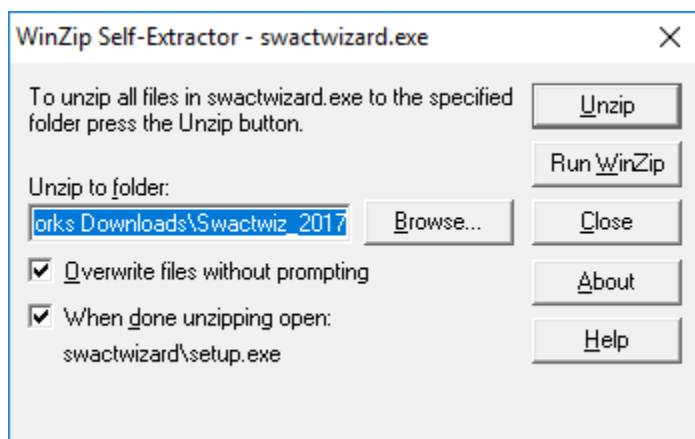
**STEP 4:** Select **Show in folder** to show the file in the save location.



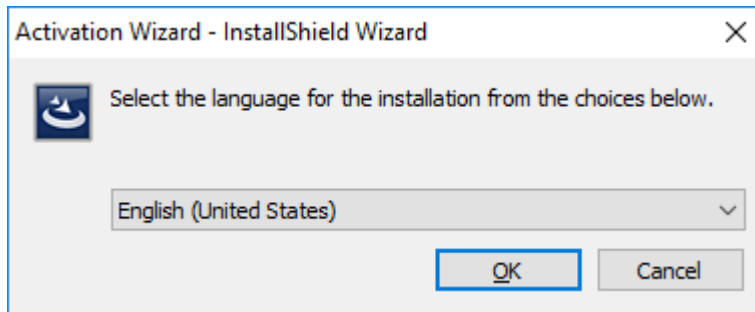
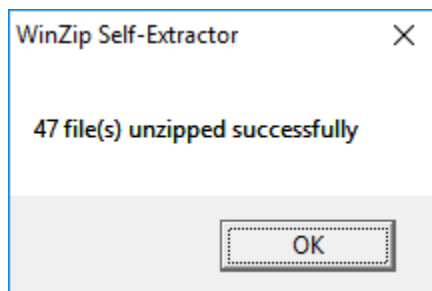
**STEP 5:** Right-mouse click the file and choose **Run as Administrator**.



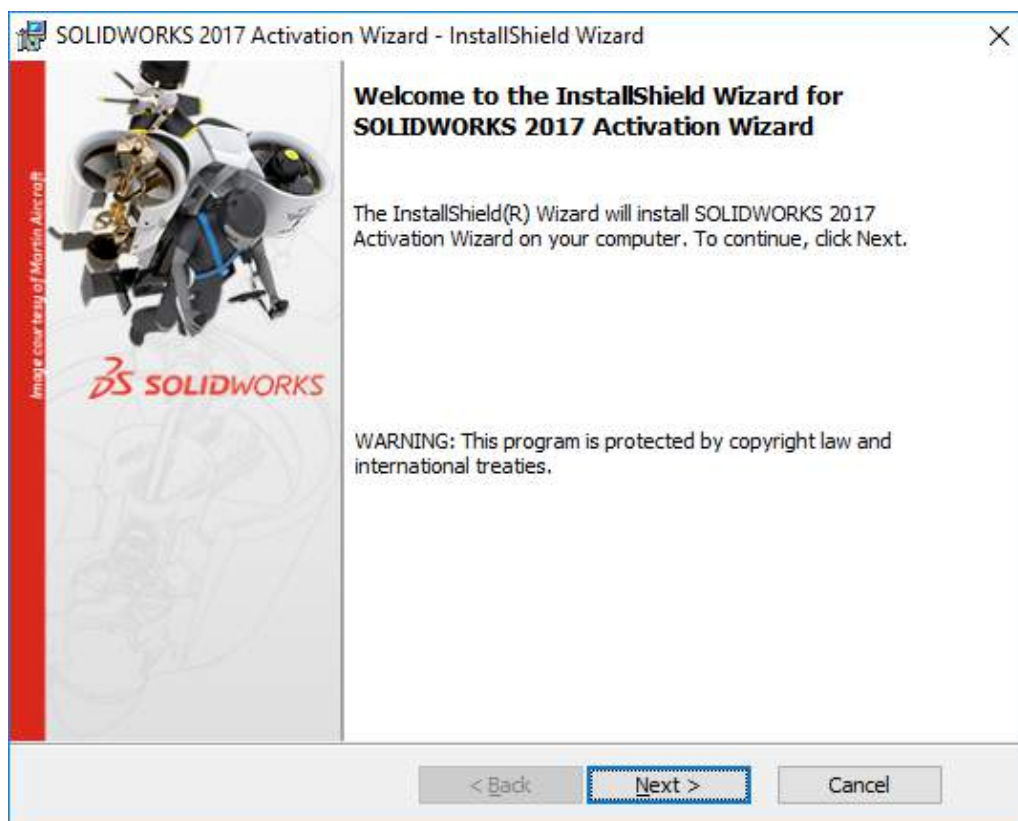
**STEP 6:** Choose **Unzip**.

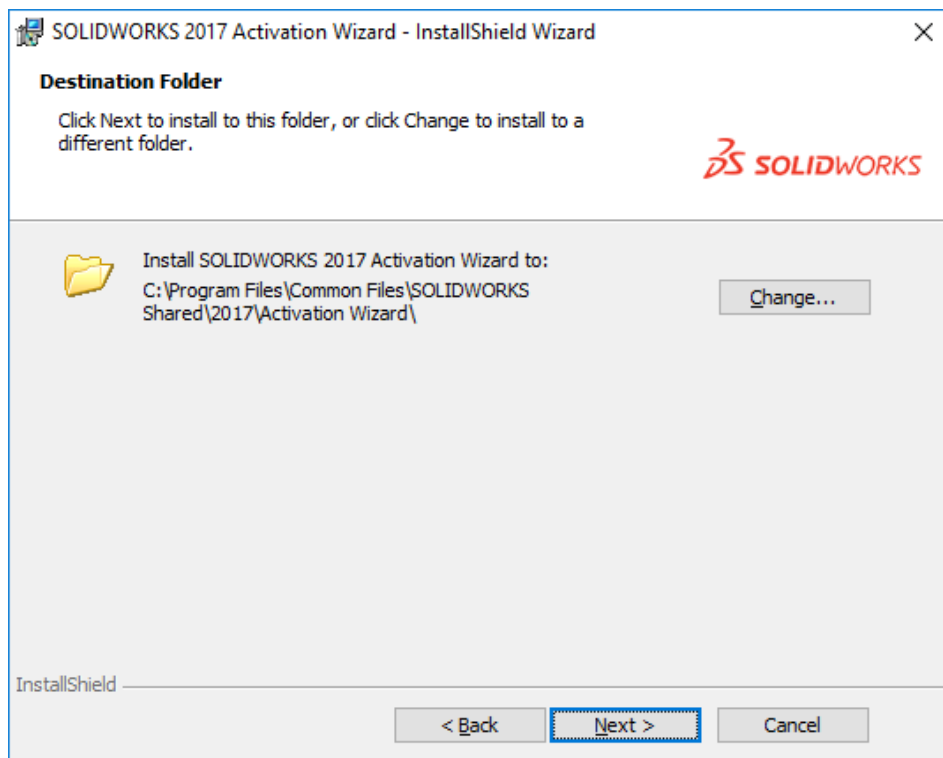


**STEP 7:** Select **OK** twice.

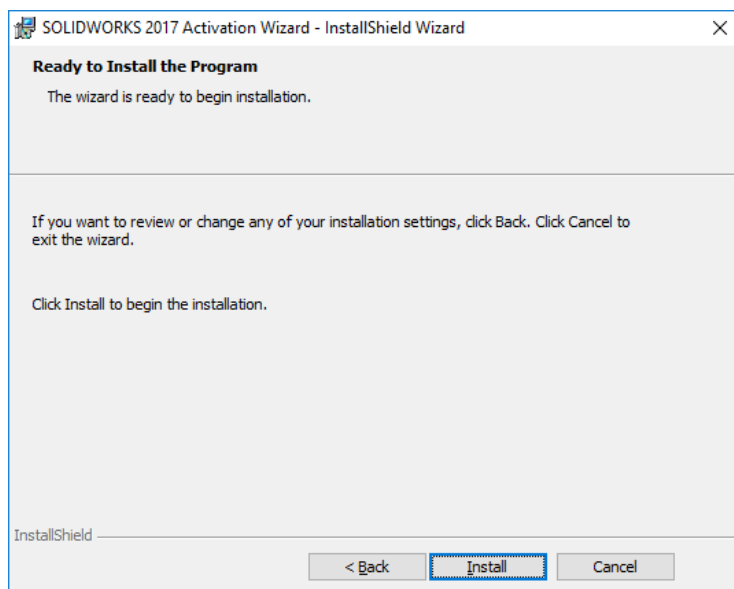


**STEP 8:** Choose **Next** twice.

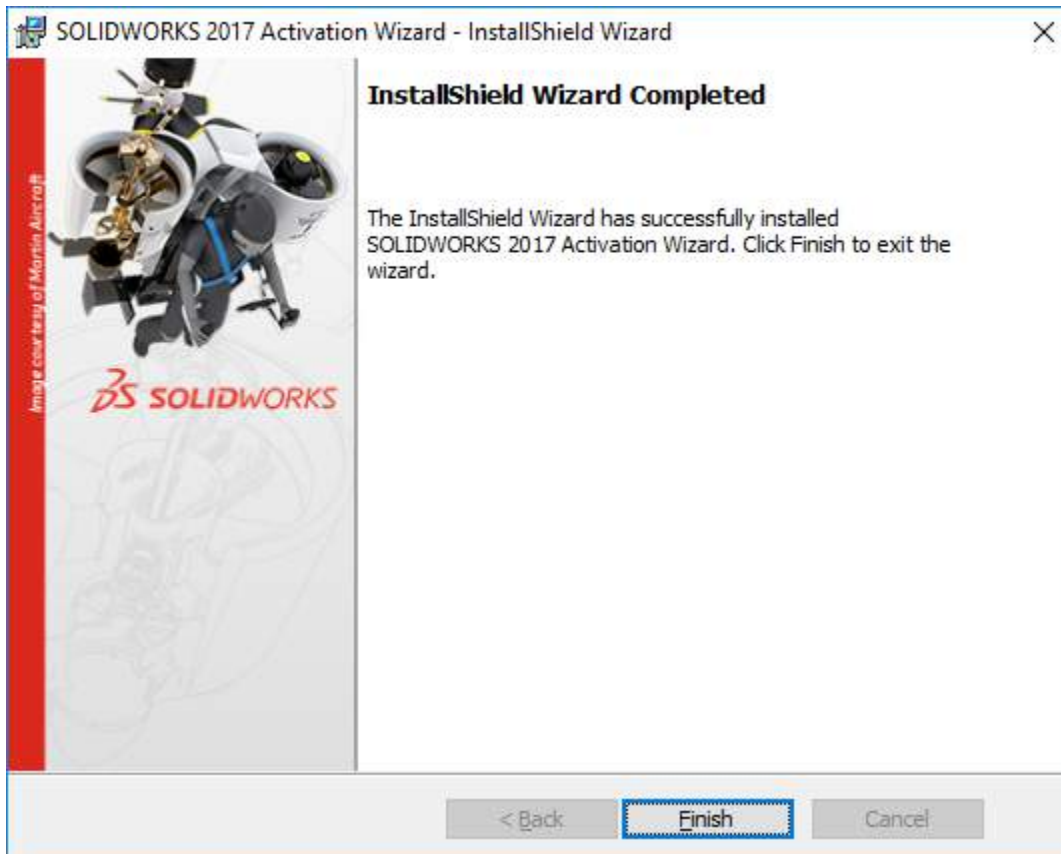




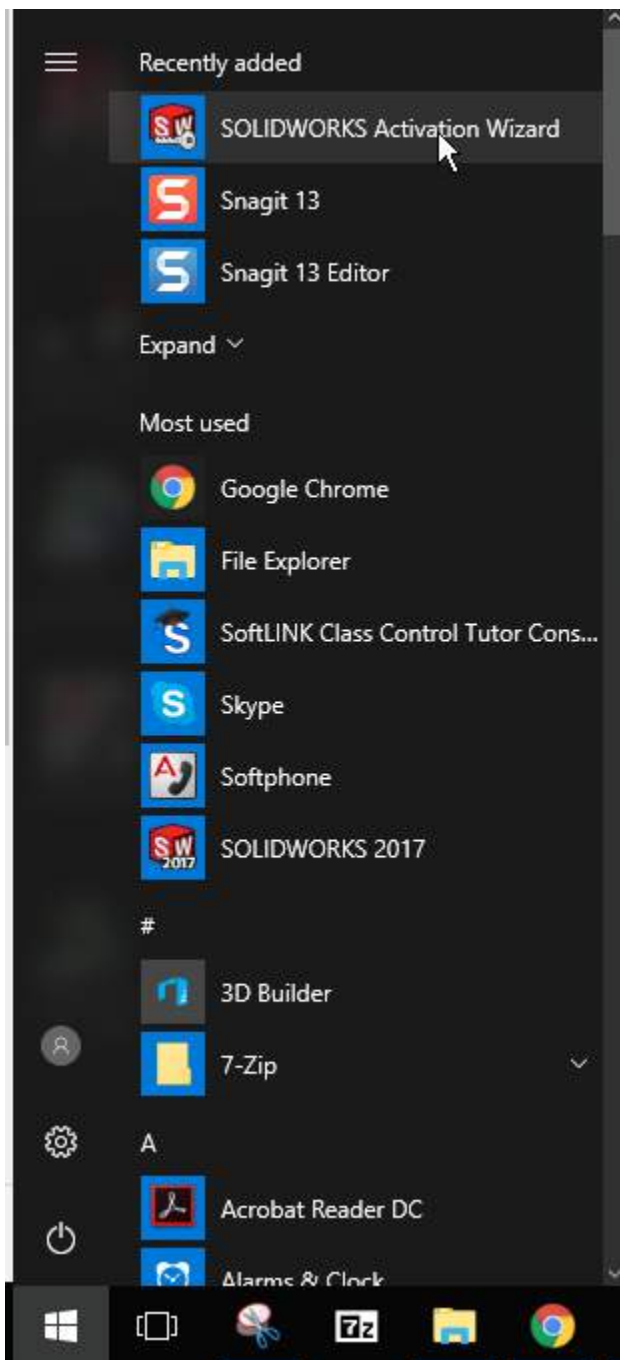
## STEP 9: Select Install.



**STEP 10:** Choose **Finish**.

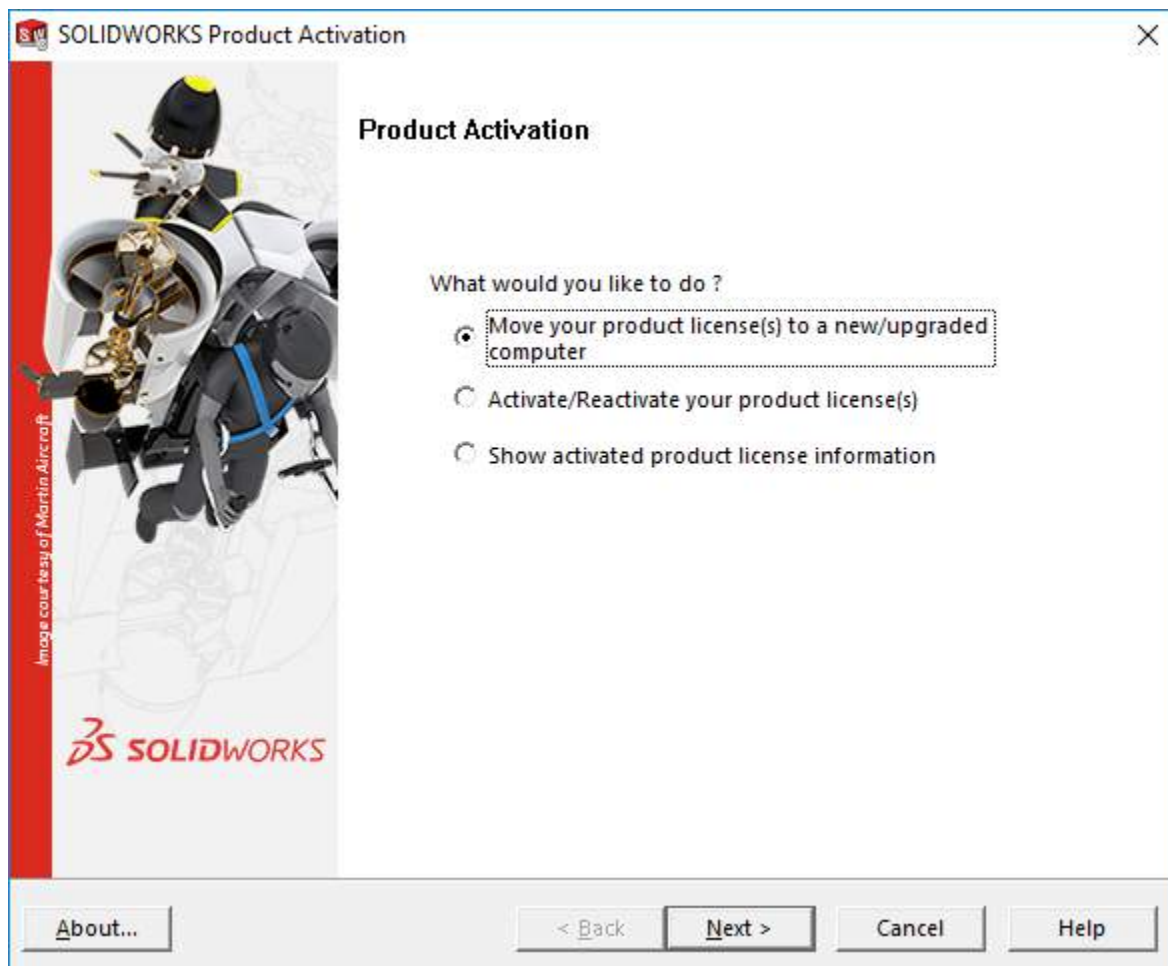


**STEP 11:** From the **Start Menu > Recently added** Choose **SOLIDWORKS Activation Wizard**.

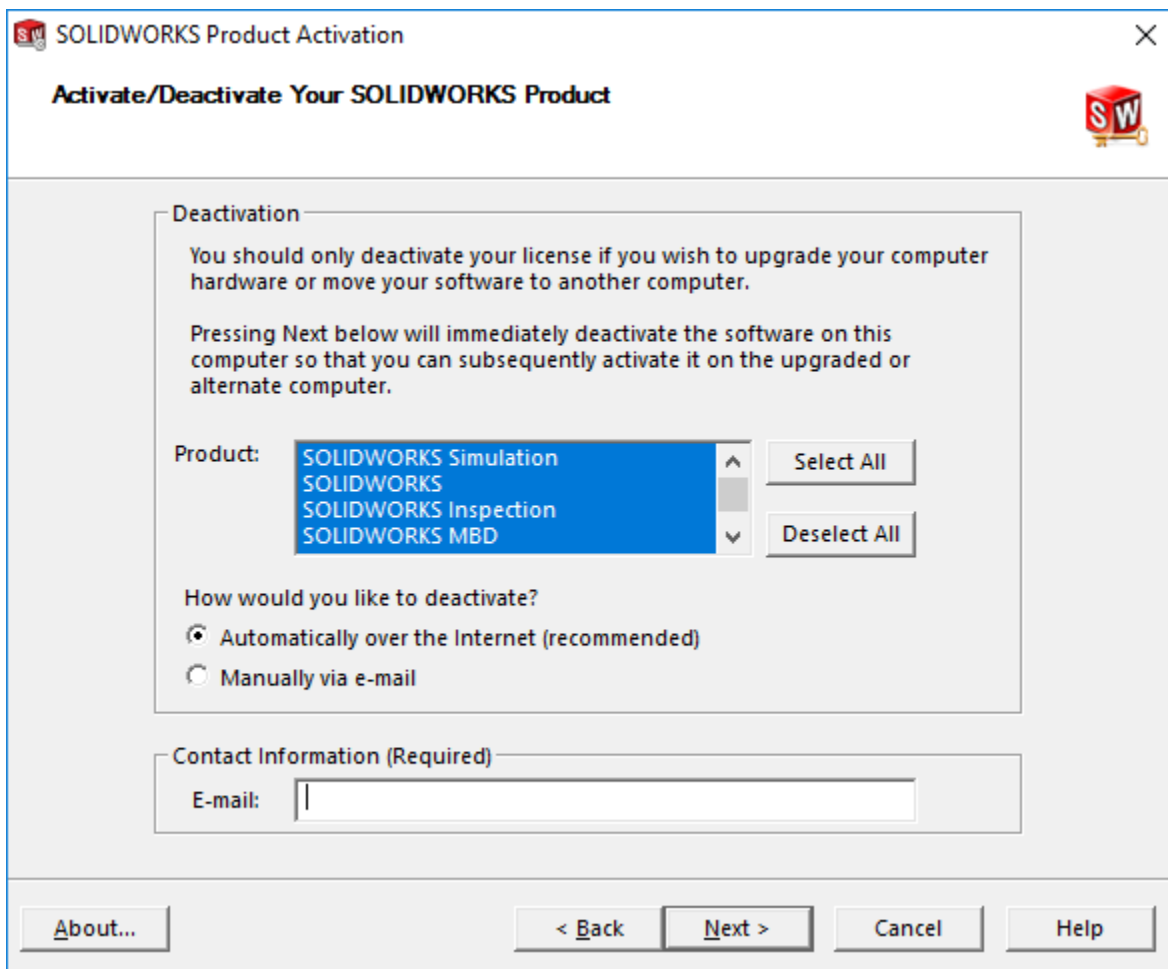




**STEP 12:** Select **Move your product license(s) to a new/upgraded computer** and hit **Next**.



**STEP 13:** Choose **Select All** from the SOLIDWORKS Product Activation Window, verify the e-mail address is correct, and hit **Next**.



**STEP 14:** Upon successful completion, a window should appear stating the **Deactivation Succeeded**. Select **Finish**.

