



Alignex and SOLIDWORKS Subscription Benefits

Technical Support Services

Live technical support services include assistance via phone and email with product features, menu commands, install issues and troubleshooting. For more complicated challenges, we can connect to your workstation remotely and walk you through the solution. Simple, effective and fast!

Upgrades to the Latest Versions

Get instant access to software updates and new releases of SOLIDWORKS software. Share your opinions and preview SOLIDWORKS beta versions and upcoming SOLIDWORKS Early Visibility (EV) Service Packs.

Support for Previous Versions

Alignex will continue to support your previous versions of software. SOLIDWORKS guarantees to solve any critical issues raised for 24 months after the date of initial release.

Submit Incident Reports of Software Issues

Submit Service Requests and Software Performance Reports, track their status and monitor resolutions.

Enhancement Requests

Request new enhancements and functionality that can impact future releases.

Free! SOLIDWORKS CAM

[SOLIDWORKS CAM Standard](#) is included with every SOLIDWORKS license on active subscription. This tool is ideal for 2.5D machining when you want to quickly program individual milled parts and configurations without leaving the 3D CAD environment.

Free! SOLIDWORKS Visualize Standard

[SOLIDWORKS Visualize Standard](#) is included with every SOLIDWORKS Professional and Premium license on active subscription. Create professional photo-quality images quickly and easily with SOLIDWORKS Visualize.

Extensive SOLIDWORKS Knowledge Base and Forum Access

Full access to the SOLIDWORKS Customer Portal provides a comprehensive library of premium content—technical articles, tech alerts and best practices. It also provides the ability to connect with the SOLIDWORKS community of users on a broad range of discussion topics.

MySolidWorks Training

Learn SOLIDWORKS any time with access to hundreds of training videos. Plus, connect with millions of users worldwide to share videos, blogs, knowledge, tutorials, tips and tricks. See My.SolidWorks.com.

Free! Certification Exams

Get SOLIDWORKS certified for free. Commercial customers receive one free core (CSWA or CSWP) and one free advanced (CSWPA) exam voucher for each seat of SOLIDWORKS on Subscription Service. Vouchers can be requested twice a year – once in the first half and another in the second half of the calendar year. [Get your voucher.](#)

Headquarters

7200 Metro Blvd
Edina, MN 55439

Branch Locations

Davenport, IA
Des Moines, IA
Denver, CO
Eau Claire, WI
Fargo, ND
Milwaukee, WI
Minneapolis, MN
Omaha, NE
Sioux Falls, SD
Wausau, WI

Technical Support

Toll Free: (866) 378-6829 Ext. 6
Local - MN: (952) 224-5334
Local - CO: (720) 496-2106
Local - NE: (420) 401-7172
Local - IA: (515) 346-3406
Local - WI-West: (715) 737-9086
Local - WI-East: (414) 944-9320

Email: support@alignex.com
FTP: <ftp://ftp.alignex.com>

We Understand. We Apply. We Deliver.

Toll Free: (866) 378-6829 • Fax: (952) 888-1355 • info@alignex.com • www.alignex.com